
ALLEGED VIOLATION

Name of the Person, or company,
for whom the compliant is against: _____

Code of Ethics violation(s) being cited: _____

Please explain how your complaint applies to each Code of Ethics violation you cited above:

The complainant shall provide copies of evidence of the alleged violation of Article 12 with all relevant documentation, such as: REALTOR® advertisements, business cards, flyers, website screenshots, or newspaper clippings. The alleged violation may constitute a breach of the Code of Ethics (review the Code of Ethics document at: www.ocar.org).

HOW TO SUBMIT

The origin of all complaints will remain anonymous, even if transmitted via email.

You may submit this form by one of the following ways:

- Mail: Orange County REALTORS®
Attn: Grievance Committee
25552 La Paz Rd., Laguna Hills, CA 92653
- Fax: (949) 586-3045 (no cover letter needed)
- In Person: Deliver to OC REALTORS® Laguna Hills
- Email: Cece Robles: cece@ocar.org

COMPLAINT PROCESS

Once OC REALTORS® receives this complaint form and documentation:

- Complaints are reviewed monthly
- Grievance Committee determines if there's a violation or dismisses the complaint
- Letter of Explanation of Violation is mailed to the recipient and the Broker and Office Manager
- Recipient is given 10 business days to respond

REALTORS® pledge to observe the Code of Ethics and its related Standards of Practice. In order to uphold the Code of Ethics, and protect the reputation of the Orange County REALTORS® and its members, it is our duty to thoroughly investigate any such matter that may be a violation of the Code.